# HISTORY AND MILESTONES OVER 30 YEARS OF CITYCOMP



Digitalization as a growth driver:

"We install maintain and support every

"We install, maintain and support everything that processes Bits & Bytes"



1988 1998 2008 2018 2019 2020 2021 2022

(GITYGOMP)

## 1988-1997

- Foundation of CITYCOMP Service GmbH
- Initial start with maintenance of IBM Mainframe and extension into Unix, Storage and network systems
- Setup of 22 stock locations all over Germany



## 1998-2007

- Move into the HQ in Ostfildern-Nellingen with 1,200 sqm
- Extension of services in the areas of x86, HP Superdome and Itanium, Tape
- Setup of service delivery in Europe



#### 2008-2017

- → Global expansion of services in 75 countries
  - Foundation of the subsidiaries in Switzerland/Austria
  - Expansion into retail environment (branch/market maintenance)
  - Implementation of an IT Service management software solution with integration of mobile devices
  - > ISO 9001 & 14001 certification



# 2018

- Relocation into the new HQ in Ostfildern-Scharnhausen with 7.000 sqm.
- Implementation of a service agreement for over 35.000 users (procurement, installations & maintenance)



# 2019

- Implementation of a service agreement for over 630.000 workplace devices
- Opening of a new center of logistics in Bad Vilbel (Frankfurt) with 5,500 sqm high rack storage and staging capacities for mass rollouts
- Development of software to plan and manage IT Rollouts, hardware moves, swap and RMA processes



#### 2020

- Since the 1<sup>st</sup> of July part of the S&T Group
- 2.500 IT Service employees
- 20 countries in Central- and Eastern Europa
- > 1,2 Billion € Revenue p.a



## 2021

- Takeover of PSB IT
   Service from
   Bechtle
- Installation and maintenance of 3D printing & finishing systems
- > ISO 27001 certification